



Privacy Policy

S Clinic is committed to protecting the privacy and confidentiality of our patients' personal health information.

We collect personal health information from patients with the aim of providing exceptional skincare healthcare services while ensuring the highest standard of care.

The information we collect may include patient names, contact details, medical history, treatment records, and billing information. We only collect information that is necessary and relevant to provide our services and fulfill our legal obligations. Patient information may be used for purposes such as appointment scheduling, consultation, diagnosis, treatment planning, and billing.

We obtain patient consent before collecting, using, or disclosing personal health information, except where permitted or required by law. Patients have the right to withdraw their consent at any time, subject to legal or contractual restrictions.

We do not sell, rent, or otherwise provide patient information to third parties for marketing purposes without explicit consent.

We employ reasonable security measures to protect patient information from unauthorized access, loss, misuse, or alteration. We store electronic data in secure systems with limited access, and we enlist the assistance of trusted third-party providers for data storage.

Before and After Photos

Some of before and after photos may exhibit slight variations in lighting, contrast, clothing, background, camera equipment, and distance from the lens, which can affect their exact representation. It is important to note that none of these photos have been altered or manipulated through Photoshop or any other means to enhance the outcome. Additionally, all identifiable photos have been obtained with explicit consent from the respective patients.

Booking and Cancellations

As S Clinic experiences a high demand for our services and our therapists are highly sought-after, we kindly request that you agree to our terms and conditions before scheduling an appointment.

To schedule an appointment, please provide your name, phone number, and email address. As a new client, a deposit of \$50 AUD is required, which will be credited to your account. However, if you arrive more than 30 minutes late on the day of your appointment, it will be considered a missed appointment, and the clinic reserves the right to cancel your booking and retain the deposit.

Please note that we have a strict 24-hour cancellation policy. If you cancel an appointment less than 24 hours in advance or fail to show up for your scheduled appointment, the full advance payment will be forfeited.

We kindly request that all clients arrive 5-10 minutes early for your appointments and please without wearing makeup if possible. If you happen to be running late more than 30 minutes, please note that the clinic reserves the right to adjust your treatment time accordingly, in order to maintain punctuality for both our therapists and subsequent appointments.

Skin Consultation

At our clinic, we utilize facial analysis device to assess the condition of your facial skin. Following the analysis, we will have a personalized consultation with you to discuss the findings. To ensure accurate results, we kindly request that you refrain from wearing makeup and arrive with a bare face for the facial analysis. The fee for the facial analysis is \$30 AUD, which will be credited as a deposit into your account. This credit can be applied towards the purchase of any products or services offered at our clinic.

Parking and Safety

The open-air parking lot in front of clinic is designated for your convenience.

As our clinic is situated on the highly trafficked Logan Road we kindly request that you exercise caution and prioritize pedestrian safety when entering or exiting the clinic's parking lot.